

Terms of Service and Privacy Policy

Smart Homes Matter Pty Ltd acknowledge and agree that the following terms govern Smart Homes Matter Pty Ltd use of lead forms and personal information received from use of such forms:

Smart Homes Matter Pty Ltd ("us", "we", or "our") operates the website www.smarthomesmatter.au (the "Site"). This Privacy Policy outlines our practices for collecting, using, maintaining, and disclosing information collected from users (each, a "User") of the Site.

Information We Collect:

We may collect personal identification information from Users in a variety of ways, including but not limited to, when Users visit our site, register on the site, place an order, fill out a form, and in connection with other activities, services, features, or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site-related activities.

Non-personal identification information may also be collected about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer, and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilised and other similar information.

Web Browser Cookies:

Our Site may use "cookies" to enhance User experience. The user's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

How We Use Collected Information:

Smart Homes Matter Pty Ltd collects and uses Users' personal information for the following purposes:

- To process transactions: We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- To improve customer service: Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To personalise user experience: We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- To improve our Site: We continually strive to improve our website offerings based on the information and feedback we receive from you.
- To send periodic emails: The email address Users provide for order processing will only be used to send them information and updates pertaining to their order. It may also be used to respond to their inquiries, and/or other requests or questions.

How We Protect Your Information:

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our Site.

Sharing Your Personal Information:

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

Changes to This Privacy Policy:

Smart Homes Matter Pty Ltd has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your Acceptance of These Terms:

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our site.

Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contact Us:

If you have any questions about this Privacy Policy, the practices of this Site, or your dealings with this Site, please contact us at:

Smart Homes Matter Pty Ltd

Phone: +61 4 2337 1752

Email: admin@smarthomesmatter.au

This Privacy Policy was last updated on May 14, 2023.